

FAQS FOR TBGKIDS PROGRAMS AND EVENTS

Q: What is the right age to join Sprout Club?

A: Sprout Club is designed for toddlers between 18 months and 3 years of age. Your toddler should be able to walk prior to joining Sprout Club.

Q: My older child is registered for Sprout Club and my younger is under 18 months. Can I bring my younger child to Sprout Club? Do I have to pay for my second child?

A: Yes, and you do not have to pay for your younger child. However, please note that we do expect you to be very involved in the activities, which is sometimes difficult with two children.

Q: What is the right age for Halloween Howl and Winter Wander?

A: These family programs are ideal for children between 4 and 10 years of age. These programs designed for families to work together, so younger children may require help from adults to complete tasks.

Q: What is the right age for the Garden Sleepover?

A: This program is designed for children 4 years of age and older.

Q: Can I register on the day of the program?

A: Yes. However, please note that our programs usually sell-out well before they occur, so we recommend pre-registering online to secure necessary spots for your family.

Q: I am having difficulties registering for the program, who can I contact?

A: Please email Broti Kar, children's education supervisor, at tbgkids@torontobotanicalgarden.ca.

Q: What happens if there is bad weather during Sprout Club, Halloween Howl or Winter Wander?

A: The outdoor portion of the program is run outside unless the weather is considered dangerous. In dangerous weather conditions, we will do our best to move all programs into the Toronto Botanical Garden building.

Q: What happens if there is bad weather during Garden Sleepover?

A: The program will take place the following weekend, as detailed on the website and in email correspondence. Registered participants should monitor emails closely in the days leading-up to this event.

Q: What happens if there is bad weather during Earth Day or Harvest Day?

A: These events will take place inside the TBG building, which means that there will be no garden activities, but plenty of garden and nature-themed indoor activities.

Q: I registered with the wrong email. What do I do?

A: Email Broti Kar at tbgkids@torontobotanicalgarden.ca.

Q: Can I do walk-in registration?

A: We do have that option available, as long as the event is not sold-out online.

FAQS FOR MARCH BREAK AND SUMMER CAMPS

Q: Would you accept my 4-year-old child in your camps for 5-6 years old children?

A: Yes, as long as the child will be 5 this year and is currently in full-day kindergarten.

Q: Would you accept my 6-year-old child in your camps for 7-10 years old children?

A: Yes, as long as your child is turning 7 this year and is comfortable being amongst older kids.

Q: My child is going to camp with her friends from school. Can you make sure they are in the same group?

A: Our camps are small enough that as long as they come to camp during the same week they will be together.

Q: Can you tell me more about camps? Will they get snack breaks? What will they be doing? Etc.

A: Our camps are structured like a school day – snack break in the morning and afternoon and lunch at noon every day. Mornings are usually spent outdoors in the Teaching Garden and children are inside in our nature-filled classroom during the hottest part of the day. Each camp day is a mix of games/crafts/structured activities and free play time.

Q: When is before-care and after-care? What do they do during this time?

A: The regular camp day runs from 9 a.m. to 4 p.m. If you registered for before/after care, you can drop-off your child as early as 8:30 a.m. and pick them up by 5:30 p.m. During these periods, children enjoy simple activities like colouring and playing with toys.

Q: What is the child to instructor ratio at March Break and summer camps?

A: Our policy is a ratio of 8:1 (child to instructor). However, on many occasions the ratio is 5:1.

Q: I've already registered my child for camp but now I want before/after care. Can I add that on?

A: Yes. Please contact Broti Kar at tbgkids@torontobotanicalgarden.ca.

Q: I registered for a program but never received a confirmation.

A: Please contact Broti Kar at tbgkids@torontobotanicalgarden.ca.

Q: I have a camp group and we want to tour the garden this summer. How do I sign up for that?

A: We do not run camp visit programs during the summer months because all our staff resources are put towards running our own camps. If you do visit Edwards Gardens, please be aware that they require a permit for large groups. Please call 416-392-8188 for details.